



# Frequently Asked Questions

What is your return policy? Custom and special order items are non refundable, while non-custom items are subject to restocking fees.

Do you offer remote controlled window treatments? Yes this is available through our custom program.

Do you sell fabric yardage? Yes we do, in fact once per year we have an awesome closeout sale. It is a good time to find beautiful choices for a fraction of the cost.

How do I get on your mailing list for your annual fabric closeout sale? Feel free to add your name and email address to our pop up on the home page. Our mailing list also keeps you informed about special offers and community workshops.

What is your personal design style? I prefer to create an overall mood in a space instead of a design style. I generally like a space to exude harmony overall, and then punctuate it with patterns, textures and pops of color. This adds interest and brings out those elements that feel authentic to each client.

What types of custom products do you offer? In addition to window coverings, we also offer custom duvets, bedspreads, pillows, shams, bed skirts, headboards, tablecloths, shower curtains, table covers, drapery hardware, custom furniture, rug sizes and blinds.

What happens if my item was discontinued or backordered? With so many options to choose from, our clients often love the replacement even more than the original.

